

**EPF CONFERENCE ON PATIENT AND FAMILY  
EMPOWERMENT FOR BETTER PATIENT SAFETY**

**Programme**

8-9 November 2016, Hotel Bloom, Brussels

**Day 1: 8 November 2016**

9.00	<b>Registration and coffee</b>
10.00	<p><b>Plenary session 1: Setting the scene</b>  <i>This session will give participants an understanding of patient empowerment in the context of patient safety</i></p> <p><i>The conference will be moderated by Gurmit Sandhu</i></p> <p><b>Welcoming words</b></p> <ul style="list-style-type: none"> <li>• Marco Greco, EPF President</li> </ul>
10.30	<p><b>Why patient empowerment matters in patient safety</b></p> <ul style="list-style-type: none"> <li>• Robert Johnstone, patient representative and EPF Board member</li> </ul>
10.50	<b>Q&amp;A</b>
11.30	Coffee Break
12.00	<p><b>Plenary session 2</b>  <b>Challenges to patient empowerment in patient safety</b>  <i>This session will explore the specific challenges to patient involvement in the area of safety, e.g. ethics – is it a welcome responsibility or an unwelcome burden?</i></p> <p><b>Presentation outlining the main issues and challenges</b></p> <ul style="list-style-type: none"> <li>• Nittita Prasopa Plaizier, WHO Patient Safety Programme</li> </ul> <p><b>Case study: patients advocating for safety</b></p> <ul style="list-style-type: none"> <li>• Antonio Ciaglia, Policy Manager, International Alliance of Patients' Organizations</li> </ul> <p><b>Q&amp;A</b></p>
13.30	<b>Networking lunch</b>
15.00	<p><b>Parallel workshop sessions</b>  <i>The parallel workshops address key aspects of patient and family empowerment and involvement in patient safety.</i></p> <p><b>WS 1: Patient empowerment in acute settings</b>  Facilitator/presentation: Dr Nicola Mackintosh, King's College London  Rapporteur: Tessa Richards, Senior Editor/Patient Partnership, BMJ</p> <p><b>WS 2: Patient-professional communication as a critical safety factor</b>  Facilitator/presentation: Ove Gaardboe, Danish Patient Safety Association  Rapporteur: Katharine Wheeler, Lupus Europe</p>

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**WS 3: Patient and family involvement in aftermath of incidents**

Facilitator/presentation: Solvejg Kristensen, Denmark

Rapporteur : Momchil Baev, National Patient Organisation, Bulgaria

15.45 **Coffee Break**

16.15 **Second session of the parallel workshops**  
(repeated)

17.00 Close of first day and rest break

19.00 **Conference dinner**

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**Day 2: 9 November 2016**

10.00 **Plenary session 3**  
**Feedback from the workshops**

- Rapporteurs of the workshops

*Rapporteurs will present the key outcomes from their workshops.*

11.00 **Plenary session 4**  
**Developing core competences for patient and family empowerment**  
Facilitator: Gurmit Sandhu  
*Interactive session with the audience*

12.00 **Coffee break**

12.30 **Closing plenary: Looking forward**

**Patient safety should remain an ongoing priority at EU and national levels**

- Dr Bernard Maillet, Vice-President, Standing Committee of European Doctors (CPME)

12.50 **A perspective from the OECD**

- Niek Klazinga, Head of the Health Care Quality Indicators (HCQI) Project, OECD Health Division

13.05 **Q&A**

13.20 **Closing of the conference**

- Marco Greco, EPF President

13.30 **Good-bye networking lunch**

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