



21 April 2015, 09.00-16.00

WORKSHOP ON CROSS BORDER HEALTHCARE DIRECTIVE

Agenda

Meeting Venue: Camden Court Hotel - Dublin, Ireland

09.00-09.30

Registration/welcome coffee

09.30-10.00

Welcome and presentations

- Kaisa Immonen-Charalambous, EPF Senior Policy Adviser

10.00-11.00

The first Directive focussing on 'Patients' Rights' – what does this really mean for patients in this region?

- EC perspective: John Rowan, DG SANTE, European Commission
- Patient Perspective (tbd)

11.00-11.30

Coffee break

11.30-12.30

The crucial role of National Contact Points (NCP) and creating a framework model that meets the needs of Patients – Moderator: Kaisa Immonen-Charalambous

Plenary debate – What would a “model” of National Contact Point look like? What are the critical success factors? How patient organisations should be involved in the effective evolution of National Contact Points in the selected countries?

12.30-13.00

Exploring the role of NCPs and patient organisations in securing effective implementation of the Directive

- Representative from the British National Contact Point
- Representative from the Irish National Contact Point

13.00-14.00

Networking lunch

14.30-15.15

The Patient Journey in Cross Border Healthcare

Moderator: Kaisa Immonen-Charalambous (EPF)

Objectives :

- *To address specific aspects of the Directive from the perspective of “the patient journey” and will both provide more detailed information on what aspects of the Directive are relevant at different stages and what specific information needs patients will have*
 - *Aim to generate a discussion identifying critical issues from a patient’s point of view, and develop recommendations for Member States and patient organisations in this regard, to create a sense of “ownership”*
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15.15-15.30

Coffee break

15:30-16.00

Conclusions, take home message and next steps

- Panel discussion
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