

WORKSHOP ON CROSS BORDER HEALTHCARE DIRECTIVE

THE ROLE OF THE NCP IN IMPLEMENTATION OF THE DIRECTIVE

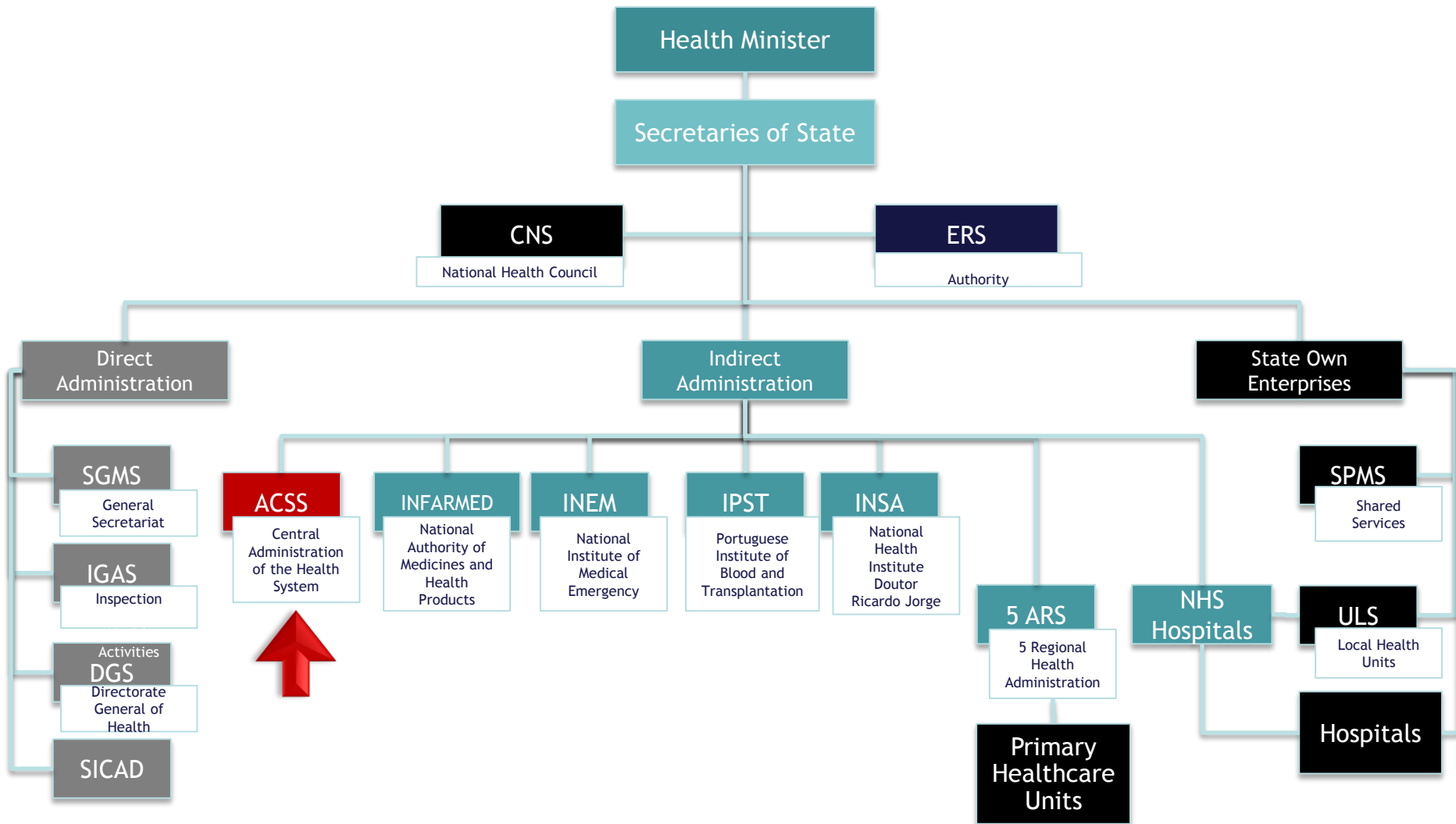


CROSS BORDER HEALTHCARE
16 march 2015

PROCESS OF THE TRANSPOSITION

- The Directive was **transposed** to the national legal system on **25th august 2014**
 - Law n.º 52/2014 – entered in to force on 1st september
- The Central Administration of Health System (**ACSS**) is designated National Contact Point (**NCP**)
 - Despacho n.º 11713, 9th september, 2014
- **Beneficiary** of cross border healthcare under the application of the Directive, must be a resident citizen **registered** in the **National Health System**
- Implemented the system of **Prior Authorisation** to specific healthcare
 - Portaria n.º 191, 25th september, 2014

Organizational Structure and position of the NCP in the Ministry of Health



NATIONAL CONTACT POINT (NCP)

- 3 National Contact Points in Portugal
 - **ACSS** for mainland
 - Autonomas Regions: **Madeira** and **Azores**


⇒ **COMPETENCE of the NCP**

- Ensure easily accessible information concerning:
 - Cross border healthcare
 - Healthcare provided in the national public system
 - Healthcare providers legally established in national territory

⇒ **COMPETENCE of the NCP**

- Provide information regarding:
 - **Clinical Standards** in the health system; (Website)
 - The existing legislation on **Licensing**; (Website)
 - The right to a specific **provider** performs **legally** the **activity** or any **restrictions** on its practice in the national territory ; (Website)
- The information concerning the **Health Professionals** is available in the Website, through the Professional Orders:
 - Order of Medical Doctors / Medical Dentists / Nurses / Nutritionists / Dietitians / Psychologists


INFORMATION TO NATIONAL BENEFICIARIES

- Implemented a dedicated **website** that provides all the information within the competence of the NCP - : Diretiva.min-saude.pt

- The following **information** is available in the website:
 - The application of the Directive *versus* the EU Regulation
 - Main objectives regarding the provision of healthcare
 - Patient rights
 - Advantage and disadvantages of the two mechanisms

 - Process of Prior Authorisation and Reimbursement

 - The contact information of the NCP of other Member States

- **Email** account to receive questions from patients, national health care providers and other NCP - : Diretiva.PCN@acss.min-saude.pt

DISSEMINATION OF INFORMATION / RULES

- Circular n.º 27/2014 - guidelines for the adoption of restrictions on access to health care
- Circular Conjunta ACSS/DGS n.º 2/2015 – clinical follow-up of patients receiving cross-border healthcare
- Circular n.º 04/2015 - dissemination of application forms to request Prior Authorization and Reimbursement
- Circular n.º 05/2015 - information on obtaining cross-border healthcare and conditions for reimbursement of costs



Início

Qualidade

Legislação

Prestadores de Cuidados

Preçário

Pontos de Contacto



Preçário

Condições de reembolso e
preço dos cuidados de saúde.



Privacy & Cookies Policy

- **Atualisation** of information (Legislation, FAQ's...)
- Following steps:
 - **Adequability** of the **design** (menu) to facilitate the patient users access to the information – europe.eu/youreurope
 - Information available in **english**

EXPERIENCE AND THE ROLE OF THE NCP

- Experience in **4 months** of implementation:
 - Few requests applications for reimbursement or prior authorization
 - Several requests of information through the email account (Rights of the patients, process of reimbursement, difference to the EU Regulations)
- The examination of applications for reimbursement and prior authorisation and response to requests for information are responsibility of the NCP (ACSS)

PERSPECTIVE ACTIVITIES

- **Working Group** with Hospitals and Regional Health Administrations, through the “**Office of Patient**” located in hospitals and primary care units, and Associations of Patients:
 - To support the dissemination of information regarding the rights of the patients
 - To assist the patients that search for cross border healthcare
 - To provide the point of view of patients in relation to the application of the directive and the difficulties encountered

- **Publicity** Flyers to be available in the healthcare units of the National Health System:
 - Public Hospitals, Public-Private Hospitals, Centers of Primary Care, Local Health Units, Regional Administration of Health

DIRECTIVE n.º 2011/24/EU

Cross Border Healthcare

Obrigado