

**EPF CONFERENCE ON PATIENT AND FAMILY
EMPOWERMENT FOR BETTER PATIENT SAFETY**

Programme

8-9 November 2016, Hotel Bloom, Brussels

Day 1: 8 November 2016

9.00	Registration and coffee
10.00	<p>Plenary session 1: Setting the scene <i>This session will give participants an understanding of patient empowerment in the context of patient safety</i></p> <p><i>The conference will be moderated by Gurmit Sandhu</i></p> <p>Welcoming words</p> <ul style="list-style-type: none"> • Marco Greco, EPF President
10.30	<p>Why patient empowerment matters in patient safety</p> <ul style="list-style-type: none"> • Robert Johnstone, patient representative and EPF Board member
10.50	Q&A
11.30	Coffee Break
12.00	<p>Plenary session 2 Challenges to patient empowerment in patient safety <i>This session will explore the specific challenges to patient involvement in the area of safety, e.g. ethics – is it a welcome responsibility or an unwelcome burden?</i></p> <p>Presentation outlining the main issues and challenges</p> <ul style="list-style-type: none"> • Nittita Prasopa Plaizier, WHO Patient Safety Programme <p>Case study: patients advocating for safety</p> <ul style="list-style-type: none"> • Antonio Ciaglia, Policy Manager, International Alliance of Patients' Organizations <p>Q&A</p>
13.30	Networking lunch
15.00	<p>Parallel workshop sessions <i>The parallel workshops address key aspects of patient and family empowerment and involvement in patient safety.</i></p> <p>WS 1: Patient empowerment in acute settings Facilitator/presentation: Dr Nicola Mackintosh, King's College London Rapporteur: Tessa Richards, Senior Editor/Patient Partnership, BMJ</p> <p>WS 2: Patient-professional communication as a critical safety factor Facilitator/presentation: Ove Gaardboe, Danish Patient Safety Association Rapporteur: Katharine Wheeler, Lupus Europe</p>

WS 3: Patient and family involvement in aftermath of incidents

Facilitator/presentation: Solvejg Kristensen, Denmark

Rapporteur : Momchil Baev, National Patient Organisation, Bulgaria

15.45 **Coffee Break**

16.15 **Second session of the parallel workshops**
(repeated)

17.00 Close of first day and rest break

19.00 **Conference dinner**

Day 2: 9 November 2016

10.00 **Plenary session 3**
Feedback from the workshops

- Rapporteurs of the workshops

Rapporteurs will present the key outcomes from their workshops.

11.00 **Plenary session 4**
Developing core competences for patient and family empowerment
Facilitator: Gurmit Sandhu
Interactive session with the audience

12.00 **Coffee break**

12.30 **Closing plenary: Looking forward**

Patient safety should remain an ongoing priority at EU and national levels

- Dr Bernard Maillet, Vice-President, Standing Committee of European Doctors (CPME)

12.50 **A perspective from the OECD**

- Niek Klazinga, Head of the Health Care Quality Indicators (HCQI) Project, OECD Health Division

13.05 **Q&A**

13.20 **Closing of the conference**

- Marco Greco, EPF President

13.30 **Good-bye networking lunch**

