



# European Patients Forum

## 6.th Regional Advocacy Seminar

Zagreb, Croatia, 28.-29. October 2013.

Mensura Draži , KUZ(CAH)

# COALITION OF ASSOCIATION IN HEALTHCARE CAH

- Founded in 2004., situated in Zagreb
- Consists of 78 member associations
- Four regional offices (Zagreb, Split, Rijeka, Makovec)
- Run by Executive Board, Supervisory Board, President
- Supported by Council consisting of professionals
- Volunteers from member associations
- *International Membership: International Alliance of Patient's Organizations IAPO, European public Health Alliance EPHA*

# MISSION AND VISION

**Mission** of the CAH is to contribute to achieve a better quality of life and health protection for Croatian citizens and to promote and strengthen the influence of civil society organisations in the Croatian healthcare system.

**Vision** of the CAH is to become strong umbrella organization which is able to help all citizens in Croatia to have access to adequate healthcare and their rights protected.

# CAHs PARTNERS

CAH has **Cooperation Agreements** with:

- Croatian Medical Chamber (2008)
- Croatian National Nurse Alliance (2009)
- Croatian Association of Research-Based Pharmaceutical Companies CARPC (2009)

**Motto: Nothing about us without us**

*GOAL: To strengthen the role of patients in the healthcare system through campaign*

*“Patient in the centre of the healthcare”*

*Which includes different CAH activities:*

# Comunication and informing citizens on a daily basis:

- Through our web site
- By sending electronic newsletters and messages
- By distributing leaflet "Useful informationonon patient rights
- Directly by contacting the citizens through various events: public dicussions, lectures, round tables, exhibitions etc.
- By answering the questions on the Info Phone

# Participation in development of healthcare strategy

- By encouraging the involvement of patients representatives in decision making bodies
- By stimulating and providing education for members taking part in these processes
- By promotion and initiation of partnership of NGOs with other subjects in healthcare system