

The European Patients' Forum (EPF)  
is looking for an autonomous, motivated and solution-oriented

**Office Coordinator**

To join its Secretariat in June 2017

Deadline for applications: 23<sup>th</sup> May  
The interviews will take place during the first week of June.

Part-time (80%) position  
1-year contract renewable depending on performance

Gross salary: between 1760 and 1920 EUR per month,  
depending on experience

## Background Information

The European Patients' Forum (EPF) was founded in 2003 to ensure that the patients' community drives policies and programmes that affect patients' lives to bring changes empowering them to be equal citizens in the EU.

EPF currently represents 74 members, which are national coalitions of patient organisations and disease-specific patient organisations working at European level. EPF reflects the voice of an estimated 150 million patients affected by various chronic diseases throughout Europe.

EPF's vision for the future is that all patients with chronic and/or lifelong conditions in the EU have access to high quality, patient-centred equitable health and social care.

The EPF strategic goals focus on areas such as health literacy, healthcare design and delivery, patient involvement, patient empowerment, sustainable patients' organisations and non-discrimination.

More information: [www.eu-patient.eu](http://www.eu-patient.eu)

## Job Description

**Job title:** Office Coordinator

**Starting date:** June 2017

**Reports to:** Director of Operations & Engagement

**Location:** 31 rue du Commerce, 1000 Brussels

### Purpose of the role

The Office Coordinator leads on facilities and information management, and supports the management of the European Patients' Forum with regards to administrative tasks.

### Key areas of responsibility

#### OFFICE MANAGEMENT

- Leading on all aspects of office and facilities management (including health and safety at work, insurance related to the office); maintaining an operational, cost-effective, healthy and inspiring office environment;
- Managing external suppliers: drafting calls for tenders related to office activities; ensuring operation of equipment by completing preventive maintenance requirements; calling for repairs; maintaining equipment inventories; evaluating new equipment and techniques.
- Maintaining office supplies inventory by checking stock to determine inventory level; anticipating needed supplies; evaluating new office products; placing and expediting orders for supplies; verifying receipt of supplies.
- Managing the payroll of Brussels staff;
- Ensuring compliance with Belgian social law; updating and maintaining office policies as necessary;
- Assisting the organisation's HR function by keeping personnel records up to date, arranging interviews and supporting the onboarding process for new hires;
- Developing procedures for a smooth running of the Secretariat;
- Establishing, managing and monitoring budget and expenses related to office management.

#### INFORMATION MANAGEMENT

- Developing and maintaining an archiving system in line with Commission requirements and legal retention of documents;
- Processing incoming email and post;
- Acting as the central contact point for any internal or external queries on aspects related to the EPF secretariat.

## MANAGEMENT SUPPORT

- Keeping the Secretary General's agenda
- Organising the Secretary General's travel arrangements (booking flights, hotels);
- Conducting administrative tasks for the Secretary General and Director of Operations & Engagement.

## Profile of the candidate

### ESSENTIAL

- Proven experience in office and information management (at least 3 years);
- Experience in working within an NGO environment in Belgium;
- Fluent spoken and written English and French or Dutch;
- Excellent time management skills and ability to multi-task and prioritize work;
- Strong organisational and planning skills in a fast-paced environment;
- Budgeting skills, attention to detail and problem-solving skills.

### PERSONAL QUALITIES AND ATTRIBUTES

- Commitment to the vision and the mission of the European Patients' Forum;
- Excellent interpersonal skills and ability to work as part of a team;
- Reliability and discretion;
- A creative mind with an ability to suggest improvements.

#### We offer

- A part-time (80%) position giving you the opportunity to integrate a dynamic and multi-cultural team in a European environment;
- A 1-year contract renewable depending on performance;
- A monthly gross salary of between 1760 and 1920 euros / month depending on experience;
- A package including lunch vouchers (8 euros), 13<sup>th</sup> month, transportation costs, health care (hospitalisation and ambulatory care) and pension insurance;

#### To apply

Interested? Please submit, only via email (mail subject: "Application for the position of Office Coordinator"), a cover letter and a CV in English, as well as two references to: [recruitment@eu-patient.eu](mailto:recruitment@eu-patient.eu) **by 23<sup>th</sup> May 2017** at the latest. Your application will be treated in the strictest confidence.

Please note that due to the volume of applications expected, only shortlisted candidates will be contacted.

The selected candidate should be prepared to start mid-June.