



PATIENTS PRESCRIBE E^5 FOR SUSTAINABLE HEALTH SYSTEMS

EMPOWERMENT?

WHAT IS PATIENT

INDIVIDUAL ORGANISATIONAL **EXPERIENCE EDUCATION** Individual patients work with patient Patients can make informed organisations, to represent them, and decisions about their health if they channel their experience and collective are able to access all the relevant voice. information needed, in an easily understandable format. EXPERTISE Patients self-manage their POLICY condition every day so they have a unique expertise on healthcare **ENGAGEMENT** which needs to be supported. Patient need to be involved in designing more effective healthcare for all, and in EQUALITY research to deliver new and better Patients need support to treatments and services. become equal partners with health professionals in the management of their condition. **POOR HEALTH LITERACY** ASPECTS OF EMPOWERMENT ACCOUNTS FOR: **INCLUDE: EMPOWERMENT IS:** self-efficacy a process that helps people gain control over their own self-awareness lives and increases their confidence capacity to act on issues that they themselves define coping skills **OF TOTAL HEALTHCARE COSTS** as important AT SYSTEM LEVEL health literacy

EMPOWERED PATIENTS ARE PART OF THE HEALTHCARE TEAM

FROM DOING THINGS **"TO" THE PATIENT...**





... TO DOING THINGS WITH THE PATIENT! EMPOWERED PATIENTS ARE CRUCIAL FOR HEALTH SYSTEMS

make informed choices about our treatment and care



have a better relationship with health professionals



A/F

are committed to adhering to our treatment



are willing and able to take more responsibility for our care

WE

take preventive measures and seek earlier diagnosis which reduces hospitalisation and emergency visits

... ALL OF THIS REDUCES HEALTHCARE COSTS IN THE LONG RUN.



"The costs of limited health literacy: a systematic review", Eichler K, Wieser S, Bruegger U, Int J Public Health, 2009;54(5):313-24





WHO IS EPF?

The European Patients' Forum (EPF) is an umbrella organisation that represents the interests of patients with chronic diseases across the European Union

Our members consist of pan-European disease-specific and national coalitions of patient groups.



WHAT IS THE CAMPAIGN ALL ABOUT?

EPF is leading a major campaign on Patient Empowerment in 2015-2016 to take the European discussions on this topic a crucial next step forward, towards concrete actions.

With this campaign, EPF aims to promote understanding of what patient empowerment means from the patient perspective among political decision-makers and health stakeholders

Real Patients with chronic conditions are often referred to as the most under-used resource in the health system while patient-centred care models have demonstrated better quality of care as well as potential long-term cost-efficiencies. Too many patients are still struggling to get the support they need to become equal partners in care. To make real progress, we need to make patient empowerment a priority, starting with the development of an EU-wide strategy and action plan

EPF President, Anders Olauson

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This campaign is a joint initiative of the European Patients' Forum and the Robert Bosch Stiftung with the support of Amgen and GSK. **Robert Bosch Stiftung**