

EPF 2017 ACCESS CAMPAIGN

‘UNIVERSAL HEALTH COVERAGE FOR ALL’

Katie Gallagher, Policy Adviser
Laurent Louette, Communications Officer

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EPF Access Campaign – Kick-Off
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@eupatientsforum
#Access2030

“ A STRONG PATIENTS’ VOICE TO
DRIVE BETTER HEALTH IN EUROPE ”



UN SDGs - The road to universal access in the EU by 2030



Universal Health Coverage
For All.
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- **Goal 3:** Ensure healthy lives and promote well-being for all at all ages
- **Key target:** achieve **universal health coverage by 2030**, including financial risk protection, access to quality essential health-care services and access to safe, effective, quality and affordable essential medicines and vaccines for all



However we still have some way to go... whether it is: the population covered, the type of services, or the proportion of costs that patients' pay. Many unmet needs and unequal experiences still exist.



Campaign's Strategic Objective



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Campaign's strategic objective: The EPF Access campaign will contribute to making **universal access a reality for EU patients by 2030**, through defining and promoting concrete actions, in concert with the health community, to which decision makers need to commit, to ensure we achieve the Health SDG by 2030

Under the tagline '**Universal Health Coverage For All**', The campaign is an opportunity to:

- **raise awareness** about the **barriers** patients face in accessing healthcare
- to **build on current political momentum**, including the UN sustainable development goal for health
- to **foster more EU cooperation** on access to healthcare
- to **overturn the current trends** and **change the focus** of politicians from short sighted cuts and decisions on investment to a real commitment to a long term vision where **equity of access is a reality**



5 Areas for Action



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Providing access to
quality of care



Committing to **sustainable investment** in health



Encouraging **affordability** of healthcare products and services



Implementing access to an **holistic** range of health and social services



Ending **discrimination** and stigma patients are facing in healthcare



5 Areas for Action



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1. The safety and **quality of healthcare** in the EU is unequal, and key aspects of patient centered healthcare are not implemented

- Almost **48%** of respondents indicated **‘sometimes’, ‘rarely’ or ‘never’** receiving **quality care according to standards/guidelines or best practices** available for their condition



5 Areas for Action



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2. There is a lack of appropriate resources being **efficiently invested** in healthcare

- A large share of respondents indicated **insufficient and inadequate investment** as a fundamental issue and in response to significant waiting times, called for appropriate resources to be allocated to hire and retain HCPs. Respondents also advised to **improve the management of healthcare financing**.

“We have a two tier system that is very unfair. Those who have the resources have access to quality, timely healthcare. Those in public system have access to quality care but it is not timely and it can be haphazard.” - A patient from Ireland

5 Areas for Action



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3. Too many patients in the EU are confronted to **financial hardship** as a result of healthcare costs

- **41%** reported **reducing household spending on essential needs**, such as food or clothing to be able to cover healthcare costs and **40%** of respondents reported **forgoing or postponing healthcare visits** due to costs at least 1 time in the past 12 months

“I am a relatively mid-class person, having a good private company insurance from my employer, so I am an exception. Definitely there is no access to healthcare for people without a good insurance programme (run by a private insurance company) [...] Also many people cannot afford dental care, it is crazy expensive.” - A family carer from Latvia

5 Areas for Action



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4. Organisational changes are needed to ensure the package of services covered by the healthcare system is tailored to the needs of patients and to promote better **coordination of care**

- A good share of respondents mentioned better access to specialists, **better coordination of care** and less bureaucracy as a priority for policy makers in their country

“eliminate co-payments or adapt it balancing income/work status/ cost of the treatment. Providing mental health care beyond diagnostics and prescription. Facilitating access across autonomous regions.” - A patient from Spain

5 Areas for Action



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5. A majority of patients and informal carers are reporting **experience of stigma** while seeking or receiving healthcare

“We should focus more on the education of medical staff to communicate with the different patients so they will not feel threatened, unsafe or misunderstood.” - A patient from Latvia

- Respondents highlighted **very important gaps** when asked about **appropriateness of healthcare** (whether it is responsive to the needs of different groups). In most cases, respondents highlighted the negative attitudes of healthcare staff.





-a means to achieve objectives

-membership and stakeholder involvement



Achieve Political Commitment



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- Pledge Signature
- Bilateral Meetings
- 5 Champion MEPs



Involvement & Social Engagement



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-Membership

-Stakeholders

- Public

ENGAGEMENT TOOLKIT

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EPF European Patients Forum

I support the EPF Campaign on Access to Healthcare!

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Conclusion



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EPF's Campaign aims to contribute to making universal access for all a reality by 2030 by calling on the EU and Member States for meaningful commitment and an ambitious action plan



THANK YOU FOR YOUR ATTENTION!

Follow the campaign on Social Media!

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eu-patient.eu/blog

More information
www.eu-patient.eu
info@eu-patient.eu

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