

Before leaving

Information

- Where do I get my prior authorisation and what do I need to do
- Where is the care/treatment I need
- Easy access for list on reimbursement, costs, etc
- Specifying undue delay on a case by case basis
- Patient experience

Critical issues

- Own money needed / involved
- Follow-up prescription medicine (paid for and available)
- Reimbursement (for ex. If you need to duplicate or translate your medical record)
- Certainty of exchange digital/medical record
- Translation: medical file and hospital/consultation AND cost

- Time and possible delays due to response time
- Where is my specific treatment available
- Who will review my prior authorisation
- Monitor for safety and quality of hospital

Recommendations

- An independent board of people who review prior authorisation requests
- Information NCP fed by the PO
- Checklist for getting service abroad, what steps to take
- Quality of hospitals, waitinglists, succesrates, and doctors via reliable, non-bias information pref via NCP

- Soft data, and questions via PO's