

6-7-8 October 2014

CROSS BORDER HEALTHCARE (CBHC) CONFERENCE

Tallinn, Estonia

Draft Agenda

Day 1 – 6 October

19.30 **Welcome Reception and Buffet**

Quiz on CBHC

Day 2 – 7 October

8.00-9.00 **Registrations**

9.00-10.30 **The first Directive focussing on 'Patients' Rights' – what does this really mean for patients in this region?**

EC perspective DG SANCO European Commission
Patient Perspective : Representative of Patients' Organisation, (TBN)

Plenary debate

Ojectives:

- *To provide a clear overview of the scope of the Directive and its application*
- *To highlight its strengths but also potential barriers in implementation, new rights compared to existing social security legislation*

10.30-11.00 **Coffee Break**

11.00-12.30 **The crucial role of National Contact Points (NCP) and creating a framework model that meets the needs of Patients** – Moderator: Tamsin Rose

Working groups – What would a “model” of National Contact Point looks like

Plenary debate – What are the critical success factors? How patient organisations should be involved in the effective evolution of National Contact Points in the selected countries?

Presentation of the National Contact Point from one of the selected counties

12.30-13.30 **Lunch**



13.30-14.45 **Workshops : 3 parallel workshops on the Patient Journey in Cross Border Healthcare**
Moderators: Tamsin Rose, Kaisa Immonen-Charalambous (EPF), Nicola Bedlington (EPF)

Objectives :

- *To address specific aspects of the Directive from the perspective of “the patient journey” and will both provide more detailed information on what aspects of the Directive are relevant at different stages and what specific information needs patients will have*
- *Aim to generate a discussion identifying critical issues from a patient’s point of view, and develop recommendations for Member States and patient organisations in this regard, to create a sense of “ownership”*

14.45-15.15 **Coffee Break**

15.15-16.30 **Continuation of workshop: The Patient Journey in Cross Border Healthcare**

16.30-17.00 **Meeting room available for the rapporteurs to work on the feedback of the working groups to the plenary on Day 2**

19.30 **Dinner**

Day 3 – 8 October

9.00-9.50 **Feedback from the rapporteurs on the core questions, discussions and recommendations from the workshops – Nicola Bedlington, EPF**

Objectives:

- *To reinforce information gleaned on the thematic topics and the issues raised*
- *To enable the participants to obtain a clear overview on the outcomes of the workshop in which they were not involved*

9.50-10.40 **Quality of Care and Patient Safety – Cornerstones of the legislation**
Estonian Patients' Organisation - TBN

European Reference Networks

Speaker TBN

Objectives :

- *To ensure a full understanding of the provisions within the Directive that will focus on quality of care, transparency of safety and quality standards ,and the impact of this for the Patient seeking treatment abroad, and the wider policy context*
- *To discuss European reference networks and their contribution to improving the quality of diagnosis and treatment*

10.40-11.10 **Coffee Break**

11.10-12.15 **Exploring the role of patient organisations in securing effective implementation of the Directive**

Speaker : TBN

Moderator: Nicola Bedlington, European Patients' Forum (EPF)

Objectives:

- *To outline possible actions based on previous experience,*
- *To develop a plan of action in terms of cascading knowledge from the conference,*
- *To support and to ensure the commitment of the participants to pursue this and be part of an informal network for evaluation.*

12.15-12.30 **Take home message - TBN**

12.30-14.00 **Goodbye networking lunch**



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