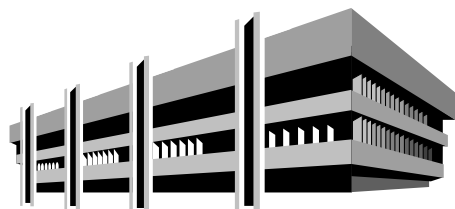


# Swedish Social Insurance Agency

October 2014

# The Swedish Welfare Order



## County Councils (21)

21 County councils are allowed to tax the local population and are responsible to provide health care for the inhabitants



## Social Insurance Agency

cash transfers (social insurance)



## The National Board of Health and Welfare

Give directions to the County Councils through legislation and information

# Swedish national contact points

## **1. The National Board of Health and Welfare.**

National contact point for EU/EES-citizens seeking medical care in Sweden.

## **2. The Swedish Social Insurance Agency.**

National contact point for persons insured in Sweden seeking care within EU/EES.

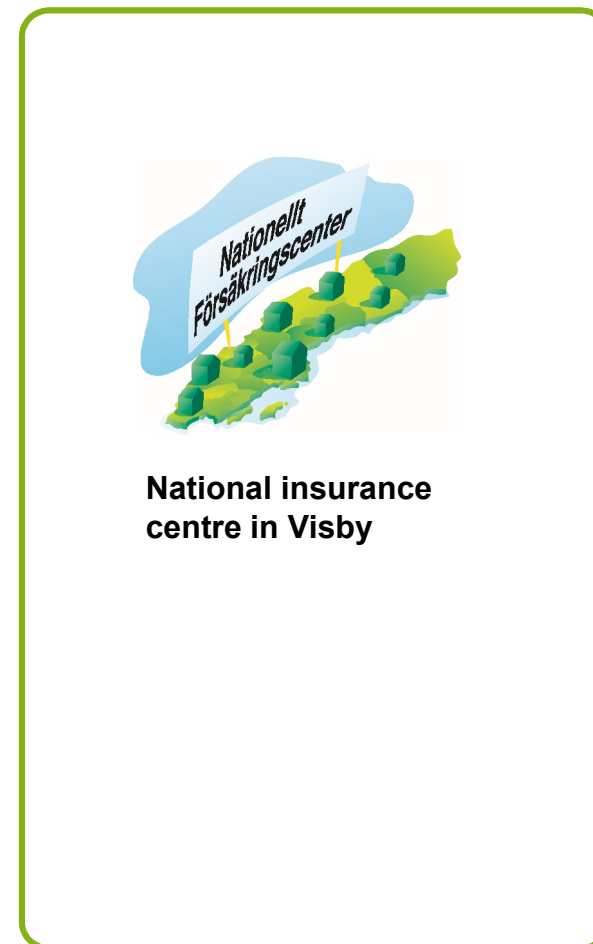
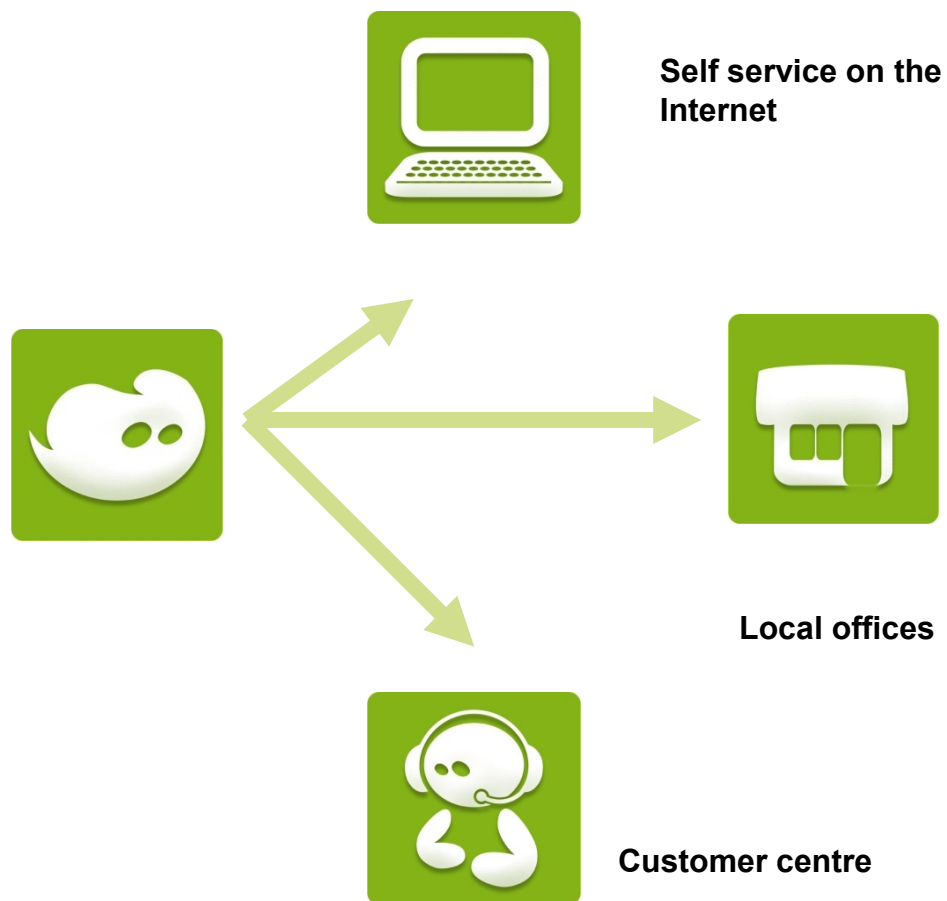
www.socialstyrelsen.se/healthcare-visitors-sweden

The screenshot shows a web browser window displaying the page [www.socialstyrelsen.se/healthcare-visitors-sweden](http://www.socialstyrelsen.se/healthcare-visitors-sweden). The page features the Socialstyrelsen logo and a search bar. A navigation menu includes 'Listen', 'SE Svenska', 'NM National', and 'Other Languages'. Below the logo is an alphabetical index (A-Z, Å, Ö). The main content area is titled 'Healthcare for visitors to Sweden' and includes a sub-header 'Start / Healthcare-visitors-Sweden'. A secondary navigation bar offers links for 'Where to go for medical care in Sweden', 'About the Swedish healthcare system', and 'Healthcare complaints'. The main text explains that the following web pages are for people who require healthcare in Sweden but are covered by social security insurance in an EEA country (European Economic Agreement) outside of Sweden. It states that as a visitor to Sweden, one is entitled to health and medical care on the same financial terms applicable to Swedish residents, provided they show their European Health Insurance Card (EHIC). A bullet point links to the European Commission's homepage for more information about the EHIC card. The page also mentions that prior authorisation is sometimes required and that in some cases, prior authorisation is required before seeking medical care in Sweden. On the right side, there are two sidebar sections: 'Contact' with the phone number +46 (0)75 247 30 00, and 'External links' with a link to the European Commission's homepage for EHIC information. Social media icons for Twitter, Facebook, and RSS are also present.

# Swedish Social Insurance Agency

- ▶ Information about patients' rights in cross-border healthcare
- ▶ Information about conditions for prior authorization and subsequent reimbursement
- ▶ Application forms

# Swedish Social Insurance Agency inform patients in different ways



The screenshot shows a web browser window with the URL [www.forsakringskassan.se/privatpers/utomlands/om\\_du\\_planerar\\_vard\\_utomlands/!ut/p/b1/04\\_Sj9CPyksy0xPLMnMz0vMAfGjzOI](http://www.forsakringskassan.se/privatpers/utomlands/om_du_planerar_vard_utomlands/!ut/p/b1/04_Sj9CPyksy0xPLMnMz0vMAfGjzOI). The page is titled "Om du planerar vård utomlands" and is dated "Fre 8 november 2013".

The website header includes the logo for "Försäkringskassan" and navigation links for "Other languages", "Statistik & analys", "Teckenspråk", "Anpassa", and "Kontakt". A search bar is also present.

The main navigation menu includes "Privatperson", "Arbetsgivare", "Tandvården", "Sjukvården", "Myndigheter & samarbetspartner", "Press", and "Om Försäkringskassan".

The left sidebar contains a "Mina sidor/Logga in" section with the text "Logga in och gör dina ärenden enklare". Below this are several menu items: "Förälder", "Sjuk", "Funktionsnedsättning", "Egen företagare", "Utomlands" (highlighted), "Om du tillfälligt vistas utomlands", "Om du bor, arbetar eller studerar utomlands", "Om du planerar vård utomlands" (highlighted), "Ersättning vid planerad tandvård", "Ersättning vid planerad sjukvård", "Underhållsskyldighet i internationella situationer", "Arbetsökande", "Studerande", "Ny i Sverige", "Tandvård", "Pension", and "Mina sidor och självbetjäning".

The main content area features the title "Om du planerar vård utomlands" and the sub-heading "Söka sjukvård i EU/EES eller Schweiz samt Turkiet". The text states: "Du kan få ersättning för planerad vård i EU/EES-land eller Schweiz samt Turkiet." A link "Läs mer om att söka sjukvård i EU/EES eller Schweiz samt Turkiet" is provided.

Below this is the section "Sjukvård utomlands för sjuka eller funktionsnedsatta barn". The text explains: "För sjuka och funktionshindrade barn kan vård utomlands vara ett komplement till den svenska sjukvården. I regel behöver en förälder vara med barnet och delta i behandlingen." It further states: "För att ni ska kunna få tillfällig föräldrapenning ska ni kontakta Försäkringskassan innan ni reser utomlands för att få ett medgivande. Medgivandet kan vara skriftligt eller muntligt. Skriftligt medgivande får du genom att ansöka på Mina sidor eller skicka in pappersblankett." A box titled "Begäran om medgivande vid utlandsvistelse" contains the text "Fyll i blanketten direkt och skicka in den elektroniskt (kräver inloggning)" and a "Logga in" link.

At the bottom of the main content area, there is a link to a PDF document: "7430 Ansökan om tillfällig föräldrapenning under utlandsvistelse (pdf 53 kB, öppnar nytt fönster)".

The right sidebar features a "Fråga Hanna" section with a photo of a woman and a "Fråga Hanna" link. Below this is a "Talande webb" link and a link to "Europeiska kommissionens information Sjukvård utomlands".

The footer of the browser window shows the URL: [forsakringskassan.se/wps/portal/privatpers/utomlands/.../L2dJQSEvUUt3QS80SmtFL1o2XzgyME1CQjFBMDhTMDgwSTIIOUVGOTJHVVU43/](http://forsakringskassan.se/wps/portal/privatpers/utomlands/.../L2dJQSEvUUt3QS80SmtFL1o2XzgyME1CQjFBMDhTMDgwSTIIOUVGOTJHVVU43/)

# Implementation of the Cross-border health care directive in Sweden

The Cross-border Healthcare directive 2011/24/EU was implemented as a national law in Sweden October 1<sup>st</sup> 2013



# Implementation of the Cross-border health care directive in Sweden

- ▶ Swedish patients are reimbursed for planned medical care in the EU/EES if:
  - ▶ - the care has been provided by medical staff
  - ▶ - the costs should have been covered by public funds if the medical care had been given in Sweden
  - ▶ - it is optional to apply for prior authorization

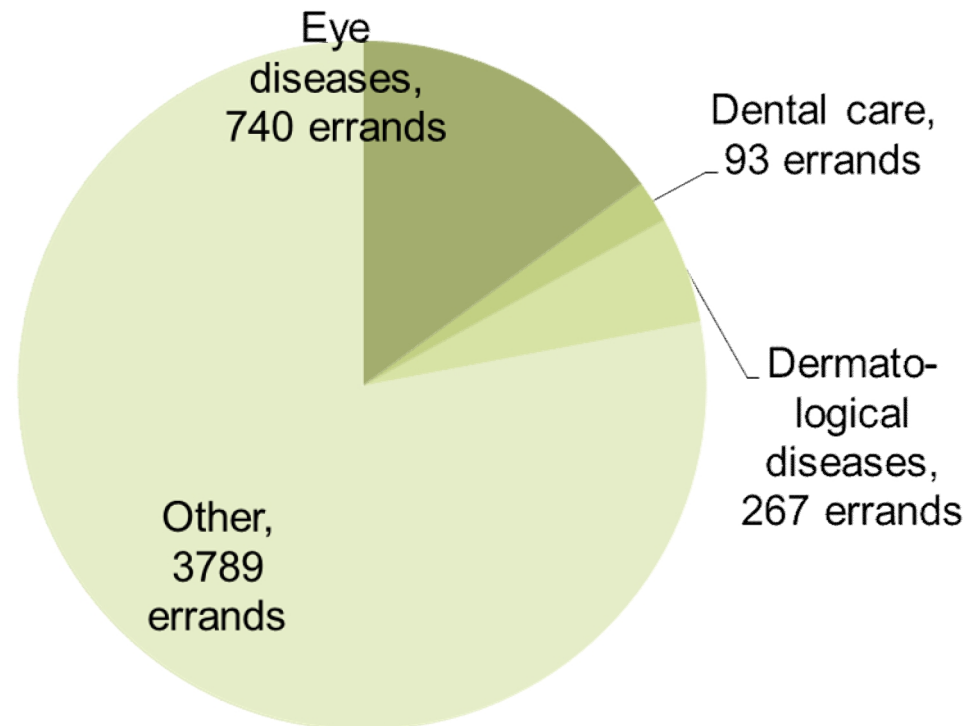
# Implementation of the Cross-border health care directive in Sweden

- ▶ Patients should not be denied the right to compensation solely on the basis that the treatment is not used in Sweden, as long as the treatment is based on *“international medical science and generally recognised good medical practice”*.
- ▶ The maximum amount of reimbursement is limited to the equivalent care costs in Sweden.

# Administrative procedures

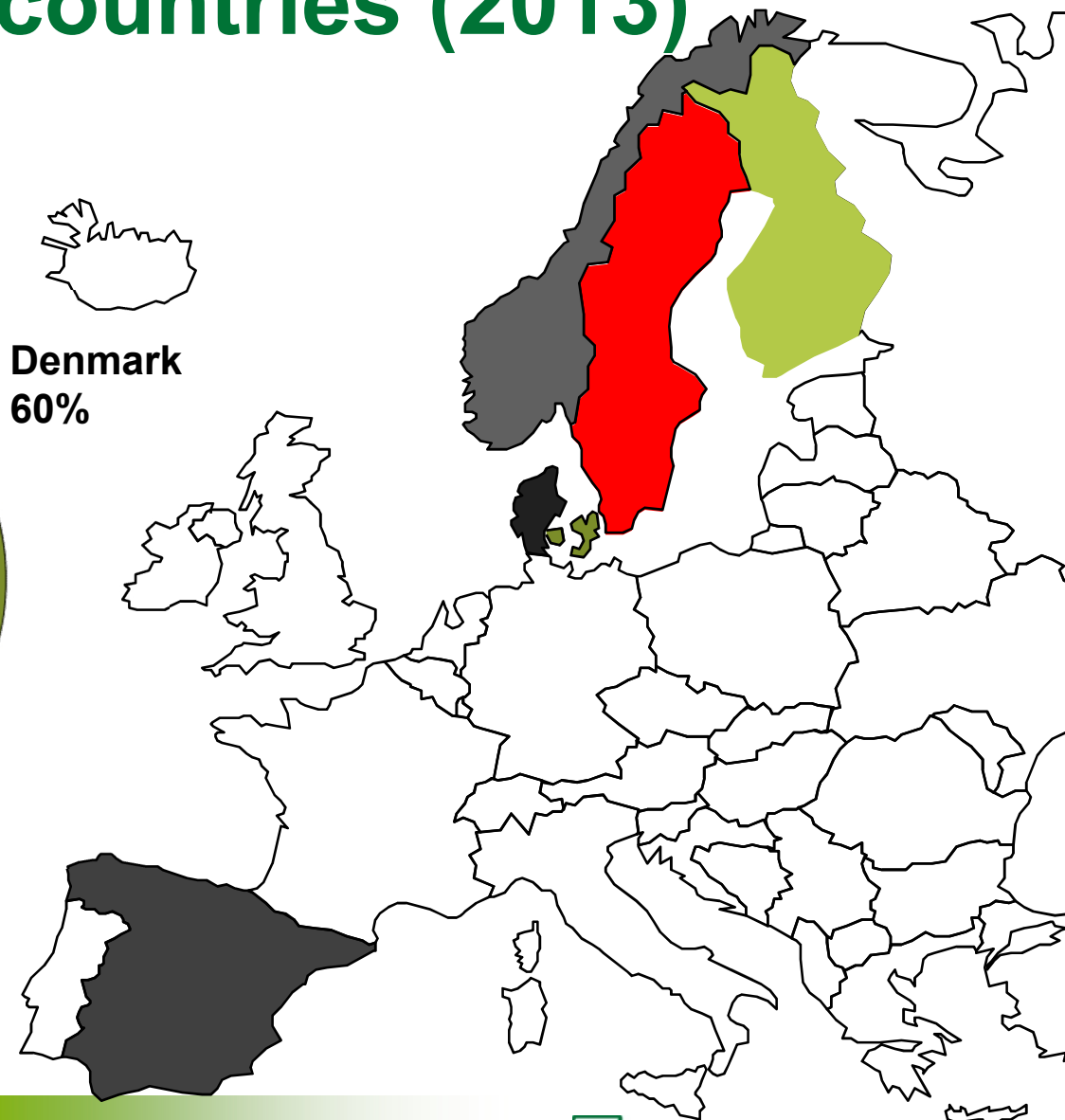
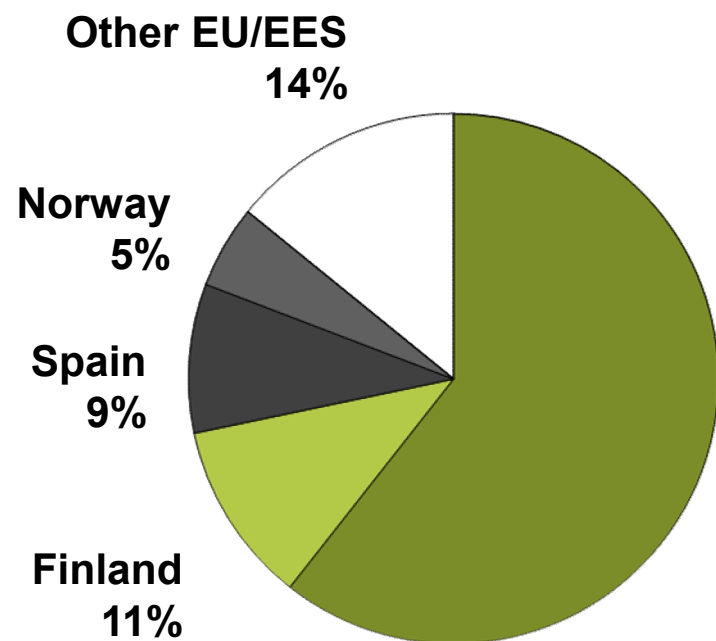
- ▶ Swedish Social Insurance Agency makes the decision
- ▶ County councils provide documentation and information about the treatments
- ▶ The patient's home county council is responsible for covering the costs
- ▶ Swedish Social Insurance Agency is required to make a decision within 90 days

# Main types of medical care (2013)



*The most typical patient in 2013 lived in the south of Sweden and went to neighbouring Denmark for cataract surgery due to long waiting lists in the county council. It was also quite common for patients with psoriasis or other dermatological diseases to go abroad for climate treatment in Spain and other countries in southern Europe.*

# Top receiving countries (2013)



# Numbers of prior authorization (2014)

